

CARE & MAINTENANCE GUIDELINES



GENERAL CARE

Countertops: Do not place heat-generating devices directly on the HI-MACS® surface. In the kitchen always use a trivet under hot cookware and heat-generating appliances such as electric frying pans and toaster ovens. Strong acids (such as those found in drain, toilet bowl, and oven cleaners) should be used cautiously in close proximity to HI-MACS® as contact with them may cause whitening of the HI-MACS that is difficult to remove. If any of these items come in contact with HI-MACS®, wipe them up at once.

NORMAL CLEANING

HI-MACS® is nonporous, so stains don't penetrate the surface. Everyday cleaning only requires a damp cloth and a general cleanser such as those listed below or Bar Keepers Friend®. (Baking soda is an excellent cleaning product, too.) If you use an abrasive cleaner such as Ajax® or Comet® in specific areas, we suggest periodically cleaning the entire surface in that manner to maintain a uniform appearance.

SPILLS AND STAINS

Most everyday spills are easily removed with soap and water using a sponge or paper towel. Stains such as food color, dyes, and fruit drinks can be removed with a household bleach solution followed by a general cleanser. Bleach should only come in contact with the stained area for 2 to 5 minutes and then thoroughly rinsed with clean water and towel-dried. (On a matte finish, these stains can be removed by scrubbing with an abrasive cleaner. Nail polish can be removed with an abrasive cleanser and a Scotch Brite™ pad or similar product. If a lighted cigarette comes in sustained contact with HI-MACS the stain or scorch mark can be removed by using an abrasive cleaner and/or Scotch-Brite™ or similar product.

TYPICAL STAIN REMOVAL PRODUCTS USED FOR HI-MACS® (PARTIAL LIST)	
LESS ABRASIVE CLEANING PRODUCTS	MORE ABRASIVE CLEANING PRODUCTS
Lestoil®, Mr. Clean®, Baking Soda	Ajax®
Bar Keepers Friend®	Comet®
Soft Scrub®	Bon Ami®
Scotch Brite™ pads (7448)	Scotch Brite™ pads (7447, 8447)

REPAIRING SCRATCHES

Although superficial scratches in HI-MACS® can be remedied, deep cuts and cracks will require the service of a professional. For removing superficial scratches, rub in a circular motion with a wet Scotch Brite™ or similar buffing pad until the scratches are removed. Clean thoroughly with soap and water and let dry. Deeper scratches can often be removed by carefully light sanding with 120-grit sandpaper followed by 220- and 320-grit. Next, buff the entire surface with a wet Scotch Brite™ or similar pad. Use a circular motion to restore the overall finish level. If additional luster is desired after the surface is dry, apply a non-wax polish cleaner or other recommended surface dressing and wipe with a clean, dry cloth.

SEVERE DAMAGE

Should your HI-MACS® sustain heat damage, a deep gouge, fracture, chip, or other severe damage, a professional fabricator can usually restore the surface to very nearly its original appearance.



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